

Overview of the Michigan Department of Community Health



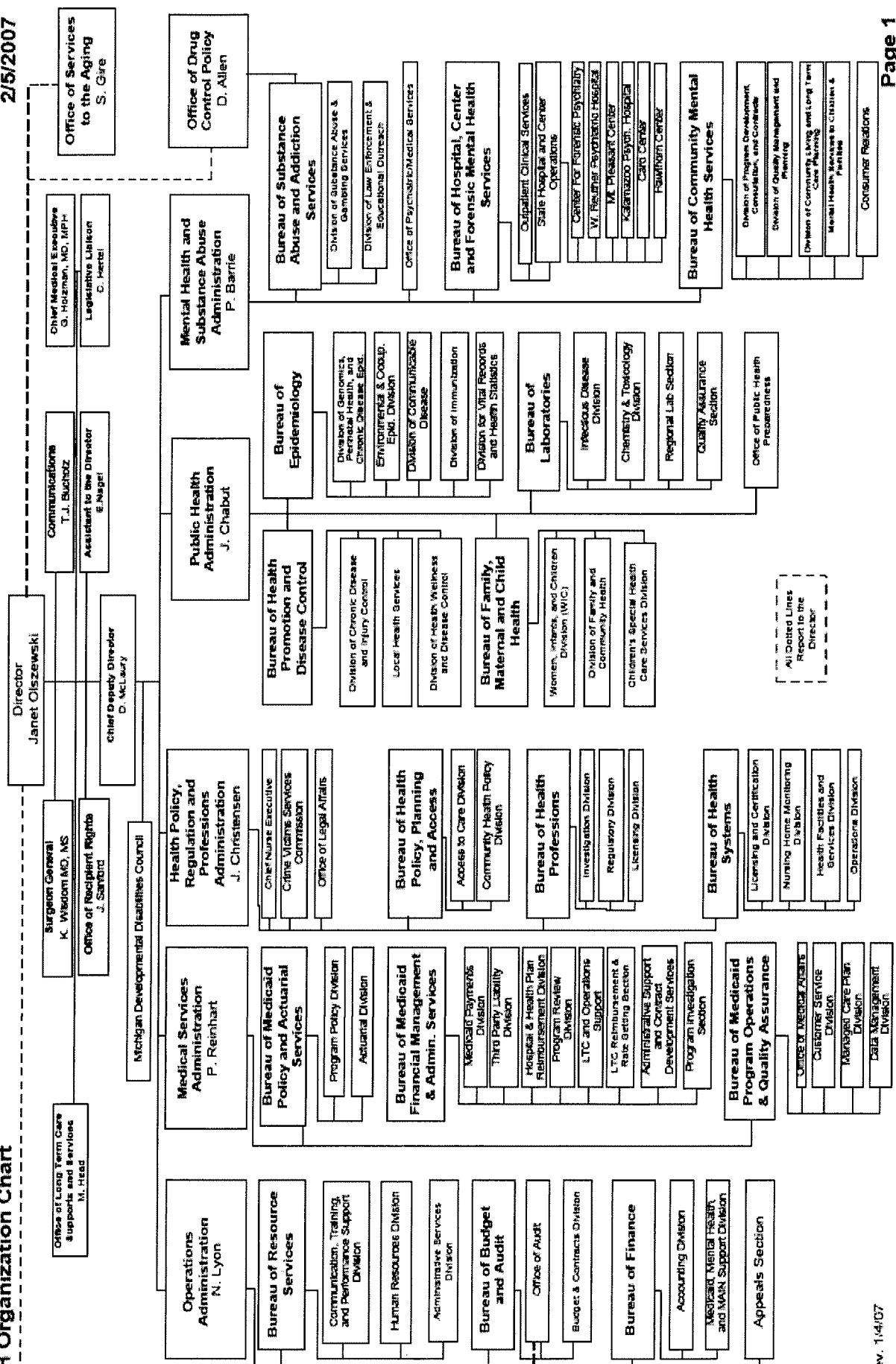
Jennifer M. Granholm, Governor
Janet Olszewski, Director

House Health Policy Committee
February 2007

Curtis Hertel, Jr.
Legislative Liaison

MDCH Organization Chart

2/5/2007



Rev. 1/4/07

DCH Office of the Director

- **Janet Olszewski, Director**
- **David McLaury, Chief Deputy Director**

DCH Legislative Liaison Contacts

- **Curtis Hertel, Jr.**, Legislative Liaison
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Michigan Department of Community Health

General Overview

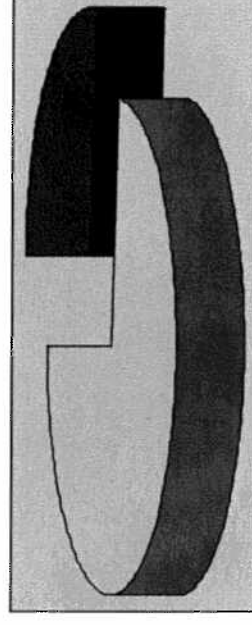
- DCH is one of the largest departments in state government
- The DCH manages more than 4,600 employees
- More than 2 Million Michigan residents receive DCH services

Michigan Department of Community Health Budget Overview

- The DCH operates within an appropriation of \$11.19 Billion in FY 2007.

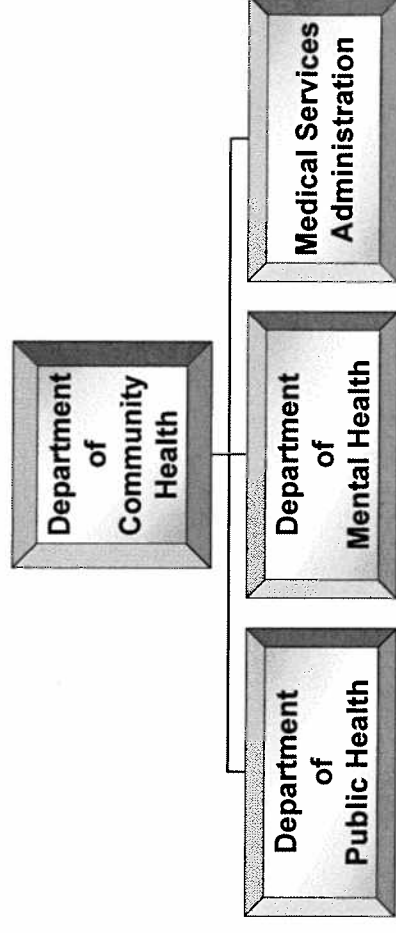
DCH appropriations as
compared to all other state
agencies

- DCH represents 26.4% of total state appropriations.



Reorganization and Creation of the Department of Community Health

- Executive Order 1996-1, issued on January 31, 1996, created the DCH.
- The Executive Order consolidated the Departments of Public Health, Mental Health and the Medical Services Administration (Medicaid.)



Michigan Department of Community Health Mission Statement

- Michigan's Department of Community Health strives for a healthier Michigan. To that end, the department will promote access to the broadest possible range of quality services and supports, take steps to prevent disease, promote wellness and improve quality of life, and strive for the delivery of those services and supports in a fiscally prudent manner.

Major Functions

Management Services

Protecting Michigan Citizens

Maternal and Child Health

Mental Health Services

Substance Abuse

Public Health

Medical Services Administration

Aging Services

Management Services

- Human Resources and Administrative Services
- Budget and Finance
- Communications
- Legislative Support

Protecting Michigan's Citizens

- Michigan Workforce
- Background Check
- Bureau of Health Systems
- Bureau of Health Professions
- Certificate of Need (CON)
- Legal Affairs
- Institutional Review Board
- Crime Victims Service Commission
- Primary Care

Maternal and Child Health

- Children and Families
- Children and Teens
- Pregnant Women
- Woman, Infants and Children (WIC)

Mental Health Services

- Mental Health Services
- Inpatient Mental Health Facilities
- Inmate Mental Health Services
- Children's Mental Health Services
- Developmental Disabilities Council
- Recipient Rights

Substance Abuse

- Prepaid Inpatient Health Plans
- Regional Coordinating Agencies
- Office of Drug Control Policy
- Access, Management Services (AMS)

Public Health

- Epidemiology
- Chronic Disease and Injury Control Laboratories
- Public Health Preparedness
- HIV/AIDS Prevention, Testing and Care Program
- Health Disparity Reduction and Minority Health

Public Health (Continued)

- Sexually Transmitted Disease
- Breast and Cervical Cancer Control Program (BCCCP)
- Children's Special Health Care Services
- Compulsive Gambling
- Community Assessment
- Health Promotions

Medical Services Administration

- Rate Development, Third-Party Liability and Payment Settlement
- Actuarial
- Hospital and Health Plan Reimbursement
- Freedom to Work (FTW)
- Medicaid
- Healthy Kids Dental

Medical Services Administration (Continued)

- MIChild
- Adult Benefit Waiver (ABW)
- Maternity Outpatient Medical Services (MOMS)
- *Plan First!* Family Planning Waiver
- MI Choice

Office of the State Surgeon General

- Kimberlydawn Wisdom, MD
- First state-level Surgeon General in the nation
- Serves as an unbiased, non-partisan, evidence-based, best practices advocate for the health of our citizens.

Office of the Chief Nurse Executive

- Jeanette Klemczak, RN, BSN, MSN
- Focus: Policy related to Michigan's nursing workforce and nursing's unique ability to address health care in our state.

Office of Services to the Aging

- **Sharon Gire, Director**
- **Sally Steiner, Legislative Liaison**
(517) 373-8810
- **www.MiSeniors.net**

OSA Overview

- **Autonomous Agency (Type 1) within Community Health**
- **Administrative oversight of the area agencies on aging and over 50 non-profit organizations that receive federal and state funds for senior programs**
- **Support an array of services to older adults**
 - Maintain older adults in the setting of their choice
 - Help older adults stay active, engaged and healthy
 - Develop capacity of local communities to respond to growing aging population
 - Support of family and informal caregivers
 - Promoting innovation and best practices in long term care culture change

Office of Services to the Aging Mission

- The Michigan Office of Services to the Aging's mission is to promote independence and enhance the dignity of Michigan's older adults and their families.

For More Information

- Visit: www.michigan.gov/mdch

OVERVIEW OF THE
MICHIGAN DEPARTMENT OF COMMUNITY HEALTH

Janet Olszewski, Director



Michigan Department
of Community Health



February 2007



OVERVIEW OF THE MICHIGAN DEPARTMENT OF COMMUNITY HEALTH

Janet Olszewski, Director

February 2007

The Michigan Department of Community Health (MDCH) manages more than 4,600 employees and will operate within an appropriation of \$11.19 Billion in fiscal year 2007. The functions of MDCH include development of state health policy and management of the state's publicly funded health service systems. More than two million Michigan residents receive services annually funded in whole or in part through MDCH efforts. Further information on program details can be accessed through <http://www.michigan.gov/mdch>.

Executive Order 1996-1, issued on January 31, 1996, created the department. The Executive Order consolidated the Departments of Public Health, Mental Health and the Medical Services Administration (Medicaid). The Office of Drug Control Policy, the Crime Victim Services Commission and the Office of Services to the Aging were added to the department in subsequent Executive Orders.

Michigan Department of Community Health Vision, Mission and Core Values

Michigan's Department of Community Health strives for a healthier Michigan. To that end, the department will promote access to the broadest possible range of quality services and supports; take steps to prevent disease, promote wellness and improve quality of life; and strive for the delivery of those services and supports in a fiscally prudent manner.

VISION: Michigan will be a safe and healthy state where all people realize their fullest health potential and live enriched and productive lives.

MISSION: MDCH will protect, preserve, and promote the health and safety of the people of Michigan with particular attention to providing for the needs of vulnerable and under-served populations.

CORE VALUES: Excellence, integrity, inclusion, teamwork, compassion, culturally responsive and competent, customer-driven, community-based, fiscal discipline, empowerment, administrative efficiency, evidence-based practice, scientifically sound, legally responsible.

Major functions rather than organizational lines subdivide this document. Details about MDCH management operations such as human resources, budget and finance are given minimal space, as they are consistent with other departments. Rather, emphasis is placed on service functions specific to the department. Major activities highlighted include:

- Management Services
- Protecting Michigan Citizens
- Maternal and Child Health
- Mental Health Services
- Substance Abuse
- Public Health
- Medical Services Administration
- Aging Services



OVERVIEW OF THE
MICHIGAN DEPARTMENT OF COMMUNITY HEALTH

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Michigan Department
of Community Health



February 2007

MANAGEMENT SERVICES

Human Resources

- **Human Resources and Administrative Services:** Responsible for directing labor relations, personnel activities and administrative support services for the Department of Community Health, its employees and agencies.

Budget and Finance

- **Finance:** Provides a complete range of accounting services (systems, operations and reporting, and internal controls) for the department. Program areas include: accounting, financial systems, and specialized Medicaid and Mental Health accounting support.
- **Budget and Contracts:** Develops and monitors the budget for the various components of the department. Spending plans are developed for each appropriation unit, which become the spending guidelines for the fiscal year. Develops revenue projections, sets hospital/center reimbursement rates, creates the listing of work projects and carry-forward monies for major issues into the upcoming fiscal year, and is responsible for a variety of quarterly, annual, and boilerplate reports on federal, state, and private grants, as well as Medicaid programs.
- **Audit:** Ensures the fiscal integrity of the department's operations, programs, and expenditure of public funds for medical and mental health services.

Communications

- **Communications:** Responsible for all media relations for the department.
- **Advertising:** Responsible for management of the MDCH advertising budget.
- **Publications:** Coordination of the all Department publications to articulate its mission, programs and policies, web development and library services.

Intra-Department/Branch Functions

- **Legislative Support:** Legislative interface and support is handled through monitoring and tracking of legislative activity and policy development, analyzing legislation, providing follow-up to legislative inquiries and finalizing analysis for enrolled bills.

PROTECTING MICHIGAN CITIZENS

Protecting Michigan citizens through effective health policy, planning and access to care initiatives and the efficient regulation and enforcement of community health laws and accepted standards of care.

Michigan Workforce Background Check: In January 2006, Governor Granholm signed a legislative package that was the product of a bipartisan effort to protect Michigan's most vulnerable citizens. Public Acts 27, 28 and 29 of 2006 expanded the scope of background check requirements to include a state and federal criminal background check for all new employees whose job involves direct access to patients and residents in long-term care.

The facilities and agencies covered under the new laws include nursing homes, county medical care facilities,

hospices, hospitals that provide swing bed services, certified home health agencies, homes for the aged, adult foster care facilities, psychiatric facilities and intermediate care facilities for persons with mental retardation (ICF/MR). There are currently 1,078 MDCH facilities and agencies and 2,993 DHS facilities in Michigan.

The state of Michigan was selected to participate in the national pilot program funded by the Centers for Medicare and Medicaid Services to create an efficient and effective online system for conducting workforce background checks. The Michigan Workforce Background Check website (www.miltcpartnership.org) contains a state-of-the-art application that integrates all available registries and provides a user-friendly interface where licensees can search state databases and initiate a fingerprint-based criminal background check.

Bureau of Health Systems: Licenses and regulates health facilities and agencies to ensure they meet standards necessary to protect and improve the health status of Michigan citizens. There are more than 1,800 licensed facilities and agencies in Michigan which include hospitals, nursing homes, emergency medical services and hospices. Health systems also licenses over 1,300 substance abuse programs and processes approximately 10,000 registration applications for radiological equipment each year.

Bureau of Health Professions: Serves to protect and preserve the health, safety and welfare of the citizens of Michigan by supporting a qualified healthcare workforce through the licensing, professional development and regulation of 400,000 health professionals. The area provides an objective, efficient and timely process for addressing allegations involving licensed or registered health professionals. Promotes the continuous development of the individual health professional and examines current and emerging issues of the health care industry. Provides the public with information and educational resources regarding the licensing, regulation and practice standards of health professions. Collaborates with stakeholders to explore issues impacting the supply, training and employment of individual health care professions.

Certificate of Need (CON): Serves to control health care costs, ensure quality care, and access to care through a program that requires a CON before acquiring or starting a health facility and making changes in bed capacity or clinical services. This area has the responsibility for the development and implementation of CON standards, review and analysis of proposed project applications and management of the CON Commission.

Legal Affairs: Oversees the Department's disclosure of data and information to ensure that citizens have access to most public records, while protecting health and other private information about individuals. Responsibilities include overseeing compliance with the Michigan Freedom of Information Act, the federal privacy regulations under the Health Information, Portability and Accountability Act (HIPAA) and other confidentiality laws, and responding to subpoenas. Provides staff with guidance in implementing laws and oversees the administrative rulemaking process. Provides legal support and coordination with the Attorney General's office to enforce liens, obtain third party recoveries, and prosecute provider fraud, thereby maximizing funds available for health care to indigent individuals.

Institutional Review Board: Protect the rights of human research subjects by reviewing and approving research when the department is involved either directly or indirectly such as providing funding or allowing access to MDCH private information.

Crime Victim Services Commission: The Commission consists of five members appointed by the Governor, which provides advice for the administration of three statutory service and grant programs for crime victims. The programs included are: crime victim's compensation, a direct benefit claim program of last resort for injured victims; crime victim's rights, a state-funded program of criminal justice advocacy and notification services; and crime victim's assistance, a federally-funded program of direct service grants to community agencies.

Primary Care: Identifies medically underserved and health professional shortage areas, and implements programs to address these shortages and enhance access to primary care services through the following program areas: primary care office, office of rural health, health professional shortage area, state loan repayment program, community health

center support, the Medicare Rural Hospital Flexibility Program and the J-1 Visa waiver program.

MATERNAL AND CHILD HEALTH

The family services mission is to assess need, recommend policy, promote and develop best practices and service models, and advocate for capacity development within communities to provide quality, accessible, culturally - competent services. These services focus on improving the health, well-being, functioning and/or quality of life for persons with or at risk for physical, emotional or mental disabilities, and for their families. This area is responsible for the following programs and services:

- **Children and Families:** Programs include: Fetal alcohol syndrome, child death review, family planning, fetal-infant mortality review, child care, hearing and vision screening, immunization liaison, maternal and child HIV/AIDS, Opening Doors, oral health, Part C: Early On, prenatal smoking cessation, sudden infant death, maternal and child outreach enrollment and coordination, hereditary disorders, lead poisoning, abstinence, children with special needs, and pregnancy risk assessment monitoring.
- **Children and Teens:** Programs include: MICHild, Children's Special Health Care Services, maternal and infant support services.
- **Pregnant Women:** Programs include: Michigan assistance and referral services, healthy kids, maternal and infant health advocacy, and special preventive services.
- **Women, Infants, and Children (WIC):** Created by Public Law 89-642 in 1972, WIC is a food and nutrition program funded through MDCH by the U.S. Department of Agriculture. Local agencies, such as health departments and non-profit organizations, deliver WIC services and benefits to the public through contract with MDCH. WIC helps to correct or prevent malnutrition in low-income pregnant and breastfeeding women, women who recently had a baby, infants and children up to five years old who are at health risk due to inadequate nutrition. WIC provides supplemental food, offers professional nutrition education, and makes referrals based on health screening and needs assessments. Programs include: nutrition and evaluation, Project FRESH, and vendor management and operations.

MENTAL HEALTH SERVICES

The mission of Michigan's public mental health programming is to provide an array of services to children and adults who have serious mental illnesses, developmental disabilities, and emotional disturbances.

- **Mental Health Services:** In accordance with the Mental Health Code, access to all public mental health services and supports is supported through \$2 billion in contractual partnerships with 46 local Community Mental Health Services Programs (CMHSPs). CMHSPs may be administered as an agency of county government, or as a mental health authority. The Mental Health Code requires that all services provided through the community mental health system are based on a plan of care developed through a person-centered planning process. CMHSPs manage a system of care using state general funds, local funds, federal grants and a number of Medicaid waivers including: the concurrent 1915(b)/1915(c) Medicaid Specialty Services Waiver, Children's Waiver, Serious Emotional Disturbance Waiver, and Adult Benefits Waiver. All Medicaid state plan mental health specialty services are provided under the concurrent 1915(b)/1915(c) Medicaid Managed Care "Mental Health and Substance Abuse Specialty Services and Supports Waiver." Under this waiver all Medicaid services and supports are delivered through the 46 CMHSPs with 18 of the 46 regional CMHSPs serving as Prepaid Inpatient Health Plans (PIHPs). PIHPs are responsible for managing the specialty services waiver in their region. CMHSPs with fewer than 20,000 Medicaid beneficiaries in their service area formed regional affiliations to

become the PIHP for a specified geographic area.

- **Inpatient Mental Health Facilities:** The department directly operates three adult psychiatric hospitals, one child and adolescent psychiatric hospital, and one center for developmental disabilities that are available for utilization through the Community Mental Health Services Programs. The department also operates the Center for Forensic Psychiatry. The Center provides court-ordered psychiatric evaluations and treatment for individuals facing trial, or who have been found not guilty by reason of insanity or incompetent to stand trial.
- **Inmate Mental Health Services:** Through an interdepartmental contract with the Michigan Department of Corrections, the department oversees the Corrections Mental Health Program. The program is physically located at the Huron Valley Correctional Complex and provides clinical mental health services to prisoners of the Corrections system. Thirteen outpatient mental health teams provide services to approximately 4,500 prisoners in correctional facilities throughout Michigan.
- **Children's Mental Health Services:** Program development is related to services provided through the public mental health system for children with serious emotional disturbance and developmental disabilities, and infants and children at risk of mental disability or disorder, and their families.
- **Developmental Disabilities Council:** The DD Council advocates for appropriate, adequate services and supports that will assist residents with developmental disabilities to reach their potential. Resources are developed to improve independence, productivity and integration of people with developmental disabilities within their communities. Acknowledging legislation such as the Americans with Disabilities Act, local and statewide assistance programs, and utilizing a network of regional interagency committees, the Council encourages and promotes opportunities for individuals to be active members of the community, make independent decisions and control the quality of their lives.
- **Recipient Rights:** Established in 1974, the Office of Recipient Rights ensures that mental health services are received by beneficiaries. Providers of mental health services must maintain a rights system consistent with the standards established by the Michigan Mental Health Code, P.A. 258 of 1974, as amended.

SUBSTANCE ABUSE

Michigan residents, who are in need of substance abuse services, prevention as well as treatment, have a wide array of services available. The department also provides coordination, program monitoring, and evaluation for the following programs or services:

- **Prepaid Inpatient Health Plans:** Medicaid covered substance abuse services are delivered and managed through Michigan's 18 prepaid specialty health plans. Non-Medicaid funds for substance abuse services are allocated through coordinating agencies for the delivery of services to non-Medicaid clients.
- **Regional Coordinating Agencies:** More than 400 local organizations receive state/federal substance abuse funding from the department. These funds are administered locally through the network of 16 Regional Coordinating Agencies (CAs) that are responsible for planning and administering prevention, education and treatment services based upon a local determination of need.
- **Office of Drug Control Policy:** The Office of Drug Control Policy (ODCP), established by Executive Order 1991-20, oversees and administers federal and state funds in Michigan for drug law enforcement, treatment, education and prevention programs. ODCP has responsibility and oversight for the statewide effort to

reduce/eliminate the illegal use of drugs by all age groups as well as alcohol and tobacco use by minors. The reduction of violence in schools is also an important goal of the Office. Programs include: law enforcement, education, prevention, treatment and drug courts.

- **Access, Management Services (AMS):** The purpose of these services is to facilitate access to the substance abuse delivery system, to provide objective assessments, and to arrange for client placement in appropriate services. Each region in Michigan has AMS services available to support access to substance abuse treatment.

PUBLIC HEALTH

This area of the department endeavors to prevent disease, prolong life, and promote the public health through organized programs. Much of the work of this area is accomplished through contracts with the network of 45 local public health departments that serve Michigan citizens. Some of the major programmatic areas are:

- **Laboratories:** Laboratories perform almost 1 million tests annually tracking and diagnosing disease, environmental testing and oversight of tests performed at local health departments. Programs include regional laboratory, newborn screening section, trace metals section, analytical chemistry laboratory, microbiology, virology, and quality assurance.
- **Public Health Preparedness:** Primary responsibility for preparedness for and response to "all hazards" public health emergencies such as outbreaks of infectious disease, pandemic influenza and other public health threats. Major program areas include medical surge, mass prophylaxis, strategic national stockpile planning, hospital disease surveillance, biological and chemical laboratory, health alert network, risk communications, volunteer registry, training and exercise.
- **HIV/AIDS Prevention, Testing and Care Program:** Activities include, but are not limited to: coordination of overall HIV/AIDS prevention and care activities for public health, including HIV counseling, testing and referral and partner counseling and referral services; administrative management, and evaluation of local HIV/AIDS agreements and contracts; promotion of health education and risk reduction activities in minority and other at-risk populations; training of health professionals in effective prevention and care strategies; coordination of a statewide prevention and care planning group; coordination of early intervention and continuum of care services for HIV-infected persons; and provision of a AIDS drug assistance program and dental program for people living with HIV/AIDS.
- **Health Disparity Reduction and Minority Health:** The Health Disparity Reduction and Minority Health Program are responsible for the development, promotion, and administration of health promotion programs for populations of color, which include: African Americans, Hispanic/Latinos, Arab/Chaldeans, American Indians, and Asian/Pacific Islanders. This responsibility is carried out primarily through grants to local health departments and community-based organizations. Funding supports highly targeted and evidenced-based prevention, health promotion, and screening services. The goal is to reduce health disparities by supporting a portfolio of social/behavioral interventions that will have the greatest impact among racial and ethnic minorities. This is accomplished by funding programs that target populations at the greatest relative risk in terms of behavior and geographic location.
- **Sexually Transmitted Disease:** The purpose of the Sexually Transmitted Disease (STD) Program is to control syphilis, gonorrhea, chlamydia and other sexually transmitted diseases. This program provides support throughout the state, but concentrates that support on 14 counties and the City of Detroit, as these areas report more than 90 percent of the state's STD cases. Funds provide assistance for STD surveillance,

diagnostic and treatment services (including hepatitis B immunization), screening of high -risk populations, case finding and prevention. Primary treatment drugs and laboratory support are supplied by MDCH, including those for chlamydia screening and treatment.

- **Breast and Cervical Cancer Control Program (BCCCP):** Funded under Title XIX, the BCCCP provides medical coverage for non-Medicaid eligible uninsured low-income women with a diagnosis of breast or cervical cancer.
- **Children's Special Health Care Services:** MSA serves as the fiscal intermediary for this federal/state funded program established under Title V of the Social Security Act. CSHCS provides health care services to treat qualifying chronic illnesses or disabling conditions.
- **Epidemiology:** Responsibilities include investigation and control of communicable diseases and emerging infections (foodborne, water-borne, respiratory, drug resistant organisms, etc.), environmental assessments and exposure investigations (lead, meth labs, chemical poisonings, etc.), prevention and control of vaccine preventable disease, disease surveillance (acute and chronic reportable diseases, chemical exposures, birth defects), provision of vital statistics and records. Programs include communicable disease, immunizations, environmental and occupational health, vital records, health statistics/epidemiology, and public health genomics.
- **Chronic Disease and Injury Control:** Includes the prevention and control of significant chronic diseases and injury control (violent and unintentional). Major program areas include: cancer, cardiovascular disease, physical activity, nutrition, childhood and unintentional injury prevention, diabetes, kidney disease, dementia , arthritis, osteoporosis, and violence prevention.
- **Compulsive Gambling:** A 24-hour toll-free telephone helpline for people to call for help with gambling problems. A contractor through DCH answers the helpline calls, coordinates the initial consultations with qualified counselors and oversees ongoing treatment of clients when necessary.
- **Community Assessment:** The department advises and assists local communities in the identification and analysis of health related trends based upon relevant local data and analyses. Additionally, the department encourages local communities to address these health issues and coordinates state/local resources where appropriate and available.
- **Health Promotions:** Health promotion campaigns that inform at-risk populations about the health risks they face and how to engage in behaviors that will help protect health and prevent disease or disability; tobacco programs that address smoking cessation, prevention, and second-hand smoke; and comprehensive school health programs that coordinate the provision of health curricula and training for implementation by local districts.

MEDICAL SERVICES ADMINISTRATION

The Medical Services Administration (MSA) is designated by the Centers for Medicare and Medicaid (CMS) as Michigan's single state agency for the administration of the Medicaid Program. MSA is also charged with the responsibility for administering a number of other federal and state funded healthcare programs providing services to medically indigent Michigan residents. Working collaboratively with other state and local agencies such as the local Department of Human Services offices and local health departments, MSA strives to assure information regarding healthcare programs and eligibility is available statewide.

MSA has the lead in the development of the Governor's Michigan First Health Care Plan initiative to provide access to affordable healthcare coverage to Michigan's uninsured.

- **Medicaid:** Funded under Title XIX of the Social Security Act, Medicaid is a federal/state funded program that provides comprehensive healthcare coverage for qualifying aged/disabled adults and children with protected income levels at or below 100% of the federal poverty level (FPL), and for parents/caretaker relatives with income levels up to approximately 50 % of the FPL. Expanded Medicaid coverage, called Healthy Kids Medicaid Program, is available for pregnant women up to 185% of the FPL and for children 18 and under up to 150% of the FPL. The Medicaid mental health benefit is administered by the MDCH Mental Health Administration through its contracted Prepaid Inpatient Health Plans. More than 1.5 million Michigan residents are enrolled in Medicaid. Of those, approximately 900,000 are enrolled in Medicaid-contracted HMOs called Medicaid Health Plans. Annual Medicaid expenditures exceed \$8 billion.
- **Rate Development, Third-Party Liability, and Payment Settlement:** Sets rates for reimbursement to hospitals, and fulfills this responsibility through the work of its program areas: data analysis, reimbursement and settlement, and third-party liability.
- **Actuarial:** Sets capitation rates and rate corridors for the organized delivery systems, and is made up of the following three organizational units: comprehensive plan section, long-term care services, and children's and other specialty services.
- **Hospital and Health Plan Reimbursement:** Program areas include: settlement and payment processing, special programs, and hospital rate review.
- **Healthy Kids Dental:** This program provides access to dental care through Delta Dental for Medicaid-enrolled children in 57 counties throughout the state.
- **MICHild:** Funded under Title XXI of the Social Security Act, this program provides a comprehensive health care benefit for children of low-income families. A premium of \$10 per month is paid by each enrolled family regardless of the number of children. Services, including dental, are provided through managed care organizations.
- **Adult Benefits Waiver (ABW):** Funded under Title XXI of the Social Security Act, the ABW is a federal/state funded program that provides an ambulatory services benefit (including pharmacy) to childless adults with incomes below 35% of the federal poverty level. The majority of ABW beneficiaries are enrolled in County Health Plans—entities created at the county level to coordinate health care resources and maximize the health care services available to enrollees.
- **Maternity Outpatient Medical Services (MOMS):** Funded under Title XXI of the Social Security Act, the MOMS is a federal/state funded program that provides pregnancy-related prenatal, delivery, and postpartum care for low-income women not eligible for Medicaid.
- **Plan First! Family Planning Waiver:** Funded under a Title XIX waiver, *Plan First!* provides family planning-related services (including contraceptives, sterilization and identification/initial treatment of sexually transmitted diseases) to women age 19-44 with income up to 185% of the federal poverty level that don't qualify for Medicaid.
- **MI Choice:** Funded under Title XIX, the MI Choice Home and Community-Based Waiver for the Elderly

and Disabled provides services to aged and physically disabled individuals 18 years old and over who want to stay in their homes or another residential setting, but without the provision of waiver services would require the level of care only available in a nursing facility. MSA contracts with local agencies to administer this program.

- **Freedom to Work (FTW):** Funded under a Title XIX waiver, the FTW program allows Medicaid-eligible disabled adults aged 16 through 64 with earned income to continue their Medicaid eligibility even though they exceed the Medicaid income limit. Beneficiaries with earned income between 250% of the federal poverty level and \$75,000 per year are required to pay a sliding scale premium. If income exceeds \$75,000 per year, the beneficiary must pay a premium equal to 100 percent of the cost of Medicaid coverage.

MSA conducts ongoing quality assessments of the healthcare providers and managed care organizations responsible for the care rendered to enrolled beneficiaries. It also assures MDCH compliance with the requirements of the Health Insurance, Portability and Accountability Act (HIPAA) related to healthcare claims.

AGING SERVICES

The Michigan Office of Services to the Aging (OSA), a Type I agency, is the single state unit on aging. OSA serves as a visible advocate for adults age 60 and over and for caregivers regarding policies, programs, and services. The Governor appoints the OSA Director and MDCH provides business and administrative support. OSA administers federal and state funds and manages grants for aging services. Oversight is conducted to ensure quality programs and services. OSA also engages in research and planning.

This area assists Michigan residents with aging services in the following manner:

- **Coordination:** OSA administers all state activities related to aging and older persons in accordance with the requirements of the federal Older Americans Act (OAA) of 1965, as amended, and the Older Michiganians Act (OMA) of 1981, as amended.
- **Policy Board for 16 Area Agencies on Aging:** The OSA oversees and directs the aging network in Michigan consisting of Area Agencies on Aging (AAAs), senior volunteer agencies, and local service providers resulting in an innovative public/private partnership designed to meet the needs of Michigan's older persons. The Michigan aging network is comprised of 16 area agencies on aging (AAAs) and more than 1,000 service providers. OSA contracts with AAAs to plan and provide needed services to seniors in specified geographic regions of the state.
- **Service Providers:** OSA has service providers to assist with eight major program areas. Those areas include: Case Management for Home and Community-Based Services for the Elderly and Disabled Waiver Program, Nutrition Services Program (i.e., congregate and home delivered meals), Senior Volunteer Services Program and Voluntary Organizations, Institutional Care (State Ombudsman Activity Services, Eden Alternative), Senior Community Service Employment Program, In-Home Services (i.e., home health aide, homemaker, personal and respite care), Access Services (i.e., information and referral, outreach, transportation), Support Services (i.e., adult day care, home repair, legal services, senior centers, and prescription drug programs).
- **State Plan:** Through the use of statewide regional planning and service agencies, administers the development and implementation of the State Plan that provides supportive services to older individuals in Michigan.

- **Aging Information System (AIS):** The AIS program is designed to meet federal, state, and local data reporting requirements, and to be a state of the art database on information to the elderly.
- **The Commission on Services to the Aging (CSA)** advises the Governor, Legislature and OSA on matters relating to policies and programs for older adults in Michigan. They also approve funds for services administered under the Older Americans Act and the Older Michiganians Act. The Governor appoints the 15 bipartisan members.
- **The State Advisory Council on Aging (SAC),** appointed by the CSA, studies aging issues and recommends policy to the Commission. The SAC has 40 members. Applications for membership are accepted on an annual basis. Contact OSA for an application.
- **Care Management:** Provides a comprehensive assessment, development of a service plan, periodic reassessment, and ongoing coordination and management of in-home and other supportive services to individuals age 60 and over who have complex medical issues and are at risk or in need of long-term care.
- **Caregiver Services – National Family Caregiver Support Program:** Provides adult day care and respite services to individuals 18 years of age and older and their caregivers.
- **Community-Based Services** such as health promotion and transportation are available based on local needs. These services provide a venue for seniors to stay active and involved in local communities.
- **Elder Abuse Prevention** services include training, public education & awareness, and referrals to adult protective services, law enforcement and/or local service providers.
- **In-Home Services** assists seniors to live independently in the setting of their choice. Services may include chore service, homemaker, and personal care.
- **Legal Assistance Program** provides advice and counsel, direct representation and legal education services.
- **Medicare/Medicaid Assistance Program (MMAP)** is a statewide health insurance education and counseling program that responds to the concerns of older adults regarding Medicare, Medicaid, and other insurance or benefit issues.
- **Nutrition — The Congregate Meals Program** provides nutritious meals in group settings. The program includes nutrition education services for older adults. The **Home-Delivered Meals Program** provides nutritious home-delivered meals to homebound seniors.
- **Senior Community Services Employment Program (SCSEP)** provides part-time opportunities in community service activities for unemployed low-income older persons aged 55 and older with a goal of transitioning to unsubsidized employment. SCSEP training assignments are made to local nonprofit agencies serving the general community.
- **Volunteer Programs –**
 - *Retired and Senior Volunteer Program (RSVP)* volunteers are age 55 and older and serve in all areas of local communities - schools, hospitals, senior centers, self-help and other programs.
 - *Foster Grandparent Program (FGP)* and *Senior Companion Program (SCP)* volunteers provide service through one-to-one assignments with young people and seniors in need of personal

attention and special help. Volunteers serve 20 hours a week, must meet income guidelines, and receive a modest stipend. The programs are not available statewide.

- **Other Initiatives** – OSA collaborates on initiatives to develop and enhance services for Michigan seniors including housing, guardianship/alternatives, long-term care quality improvement, and cultural diversity training. Efforts to promote successful aging are achieved through innovative programs in health promotion, nutrition and exercise, disease prevention, and community involvement. The Office is an active participant in special task forces related to issues of critical concern for elders.
- **The Long-Term Care Ombudsman** (housed within OSA) provides services for nursing home residents and their families. The program provides information and assistance on how to resolve problems or begin the complaint process for concerns in licensed nursing homes, homes for the aged, and adult and foster care homes.